

Education, Learning and Development

Certified Director of Quality and Improvement™

Learning Objective

This learning intervention has been developed specifically to equip candidates with the knowledge, information and skills to prepare and capacitate them to perform their roles competently and to the required standards of fiduciary care and responsibility.

Learning Outcomes

Learners will emerge from the programme equipped with knowledge to understand corporate governance and the requirements of and how to direct and lead their organizations towards achieving and sustaining high performance through quality by driving high quality maturity.

Delivery method

The learning is delivered virtually.

Some of the topics to be covered during the learning programme include:

Modules	Objective and some key topics
<u>Module 1</u> Organizational Governance appreciation	This module will expose candidates to essential aspects of current corporate and public governance such as: ○ Codes of good corporate governance roles, composition and fiduciary duties of corporate governing bodies and members ○ Requirements of good public governance ○ Governance lessons learnt ○ Future trends and developments
<u>Module 2</u> Leading and directing Total Quality Maturity™	This module will expose candidates to all aspects of Total Quality Maturity™ and equip them with the insights, knowledge and resources on key aspects such as: ○ Total Quality Maturity™ ○ Total Quality Maturity Risk™ ○ Quality and Improvement, ○ The Director of Quality and Improvement's role and duties ○ Current developments & initiatives to entrench, improve and sustain total quality and culture globally ○ Total Quality Maturity self-assessment exercise

Certification

Learners who successfully complete the prescribed modules and accept the oath will receive a certificate as Director of Quality and Improvement. This immediately changes their membership level from Candidate to Certified member level. Certified members can add the "Ce DoQI" after their name to display their membership level.

Continuing Professional Development in the Quality and Improvement field

The requirements will be shared during the presentation of the learning intervention